

# 1. OverDrive Survey

1. Are you a new OverDrive user?

Yes

No

If no, how long have you been using OverDrive? (We introduced the service April 2, 2007.)

2. Do you find OverDrive easy to use?

Yes

No

If no, please explain:

3. In order to use OverDrive, I tried a new technology as follows:

	Yes	No
I downloaded an audio book for the first time	<input type="radio"/>	<input type="radio"/>
I purchased my first MP3 player or iPod	<input type="radio"/>	<input type="radio"/>
I borrowed an MP3 player	<input type="radio"/>	<input type="radio"/>

Other (please specify):

4. Through OverDrive, I have:

- Acquired a new skill
- Improved my access to library resources
- Discovered a new source of leisure reading/entertainment
- Changed a behavior/attitude
- Achieved success at work or school

Please share an example of how using this service has made an impact on your life:

5. Downloading titles remotely through OverDrive helps me:

- Save time
- Save money
- Discover new authors

Other (please specify):

6. I find titles I'm interested in through OverDrive:

Yes

No

Comments:

7. Because of OverDrive, I "read" more books this year than I would have in print:

Yes

No

Comments:

8. If you have special needs, what special needs are being assisted by OverDrive?

- Geographically distant from a library
- Visual Impairment
- Lack of materials for my age group/interests at the local library
- Arthritis/difficulty handling heavy books
- Physical Challenges to get to the library
- Learning Disability
- Emerging Literacy
- Speaker/reader of a language other than English

Other (please specify):

9. I have noticed advertising or publicity about OverDrive in the local media:

- Newspaper - Print Edition
- Newspaper - Website
- Radio
- Television
- Other

Comments:

10. Thanks to OverDrive, I became a new library user or a more active library user.

- Yes
- No

Comments:

11. At my local library, I learned:

- How to download audio titles
- How to navigate the OverDrive website
- How to use an MP3 player
- Other

Comments:

12. Since trying OverDrive, I have used at least one other new technology at my local public library or a new electronic service through its website:

- Yes
- No

Example:

13. I would recommend or have recommended OverDrive to others:

Yes

No

Comments:

14. Is there anything else you would like to tell us about your experience with OverDrive?

15. Are there any authors, titles or genres you would like us to purchase in the future?